



Cookie Fetish NYC

FAQ:

What types of decorated cookies & cakes do you offer?

I offer Decorated Cookies/ Cakes for every occasion, – holidays, parties, weddings, corporate engagements, etc, Photo Cookies/ Cakes, as well as Traditional Favorites like peanut butter cookies, white chocolate & macadamia, and some of the best chocolate-chip cookies & brownies you'll ever taste. All made with the finest ingredients.

How much advance notice do you need for an order?

Generally, I require a minimum of three weeks advance notice for most orders. However, I will always try to accommodate rush orders in the event of a time crunch. Email me with specific inquiries.

Do you have a minimum order?

Yes, the minimum order is one dozen cookies. There is also a minimum of one dozen per design. There is an 18 cupcake minimum. There is a \$60 minimum on cakes/ \$120 on custom cakes. Please email me with special requests.

Do your cookies come in different sizes?

Yes, but the average size is approximately 3.5 inches by 3.5 inches. However, given that the cookies are custom-designed, it's difficult to assign precise measurements.

How are your cookies packaged?

All cookies come safely packed in boxes, however for an small extra charge, they can be individually wrapped in its own clear cellophane bag & tied with a ribbon.

What's your shipping policy?

I CANNOT ship cakes or cupcakes. I can however deliver them locally & of course, they can be picked up. I CAN ship cookies. Shipping charges vary depending on weight and distance.

Which methods of payment do you accept?

I accept, cash, checks or Paypal.

Do you deliver?

I am happy to deliver my cakes and cookies in the New York metro area as long as I am available. Please contact me for delivery charges and availability.

Ordering Information:

I take orders either by phone or email. If you get my voicemail, leave a message, but please also send an email. I ask for at least 3 weeks notice on specialty orders.

Deposit:

Any order above \$300 requires a 50% deposit when ordering.

Cancellation & Refund Policy

On any order above \$300 a deposit of 50% is due at time of placement of order. Balance is due in full at time of delivery or pickup. If an order is not picked up on the day of delivery or delivery is denied, the client is responsible for the remaining balance.

In the event of cancellation:

1. All requests for cancellation must be made in writing.
2. If a cancellation is received more than 4 weeks prior to the promised due date, the aforementioned deposit will be refunded less \$50 processing fee.
3. If a cancellation is received 2-4 weeks prior to the promised due date, the aforementioned deposit is forfeited.
4. No refunds will be given if cancellation is requested less than 2 weeks prior to due date, payment in full is required.

Pricing:

Wedding Cakes/ Special Occasion Cakes start at \$6.00 per slice

All occasion cakes have a \$60.00 minimum order

Cookies start at \$4.00 each

Cupcakes start at \$2.50 each